



CEP Atlantic Communications Council

Bargaining Agent for CEP Locals 401, 410, 506 & 2289

Conseil des communications du SCEP de la région de l'Atlantique

Agent de négociation pour le SCEP Locaux 401, 410, 506 & 2289

Sisters & Brothers,

The Union and the Company have reached a tentative agreement that contains several major changes to the existing collective agreement and proposes an expiry date of Dec 31, 2014. The Council Executive recommends acceptance.

In order for this agreement to take effect, it must be ratified by the majority of members who vote at ratification meetings during the months of May and June. A summary presentation will be shown at these meetings with an opportunity for questions and answers. The ballots will be counted on June 11, 2010.

The key highlights of the agreement are:

- Employment Security in your current location.
- Current Post Employment Benefits enshrined in the collective agreement.
- A commitment to reduce, by 50% by the end of 2013, the number of contractors doing Consumer Service Technician (CST) work in 10 major centres.
- Changes to Remote Call Monitoring language.
- Sales Incentive Plan for front line employees in the Contact Centre.
- Combination Technician / Community Technician.
- Maintains the 146 days of pensionable service lost due to the 2004 strike to the end of this agreement.
- In order to obtain employment security and continue with the 146 days lost due to the strike, there is no provision for wage increases for 2012, 2013, 2014 and the wage increase scheduled for January 1, 2011 is deferred to July 1, 2011.
- Preservation of other existing collective language including pension, benefits, workplace change & seniority provisions of Article 12.

You can find the details of the above, other language changes and the meeting schedule on any of the following websites. Members are asked to please review 'the package' prior to the meeting. There is a lot of information and time will be limited. Again, there will be ample opportunity for questions and answers.

www.cepacc.ca

www.ceplocal401.ca

www.ceplocal506.ca

www.cep2289.ca

www.ceplocal410.com

See you at the meetings.

In solidarity,

Your CEPACC Executive

Penny Fawcett, Chairperson

Chuck Rouse

Mary Croke, Rec. Secretary

Phil Briffett, Vice-Chairperson

Noel Pauley

Joyclin Coates, Treasurer

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